

WARNINGS: Counterfeit Lithium-Ion Battery Packs

Thank you for your continued support for Canon and our products.

Canon wishes to take this opportunity to advise you of incidents we have become aware of relating to certain counterfeit lithium-ion battery packs produced and marketed by non-Canon companies to be used with Canon Digital cameras and Digital camcorders, which lack important safety protective devices.

Recently, lithium-ion battery packs produced and marketed by non-Canon companies have been found on sale, passing themselves off as Canon genuine battery packs. These battery packs closely imitate the design and shape of genuine Canon battery packs and are illegally marked as Canon products.

Due to the fact these counterfeit battery packs are quite often not equipped with protective devices satisfying basic quality standards, using or recharging these battery packs could cause your camera or camcorder to malfunction, or lead the battery packs to overheat, leak liquids, ignite or explode. This could, in the worst case, not only damage your camera or camcorder, but also result in a serious accident causing injury, such as burns or loss of eyesight. In fact, Canon has learnt of an explosion which appears to have been caused by the use of a counterfeit battery pack. Due to the risks involved in their use, we strongly urge you, for your own safety, not to use counterfeit battery packs with your Canon camera or camcorder.

Please be advised that Canon shall not be liable for any malfunctions or accidents, caused by the use of non-Canon genuine lithium-ion battery packs (including counterfeit lithium-ion battery packs) in Canon products.

We sincerely hope that you continue to enjoy using Canon products.

< Sample of Counterfeit battery >



(The upper part of logo is blurred.)